If you've purchased a ThemeSquared theme via Themeforest, and are looking to create a support ticket with our help desk. This involves finding the "purchase ID" for your ThemeForest purchase.

To do this, please use the following steps:

1. Login to your **ThemeForest account**.

2. Visit the **Downloads** tab.

3. **Locate the theme** you'd like the Purchase ID for and select the **Download** button next to it.

4. On the dropdown menu that displays, click the **License Certificate & Purchase Code** link.

5. A text file will now be downloaded to your computer, containing the **Purchase ID** for the product.

The following is a screenshot of where to find the License Certificate & Purchase Code link.