

Inbound – Developers' Guide



Inbound comes with some white-label features to help customize the user interface for your clients.

Remove or redirect customer support links

You have the option to remove all links pointing to ShapingRain customer service, or to replace these links with a URL of your choice. You can do so by using a plug-in or adding code to a child theme's functions.php.

Remove all customer support links

Using a constant

```
define('INBOUND_HIDE_SUPPORT_LINKS', true);
```

Using a filter

```
add_filter('inbound_hide_support_links', 'my_function_remove_support', 10, 3);
function my_function_remove_support() { return true; }
```

Change customer support URL

Using a constant

```
define('SR_SUPPORT_URL', 'http://your-support-url.com');
```

Change support text for theme setup pages

You can also change the support text pointing users to license registration and customer support, by replacing it with your own HTML. This can be done in a plug-in or a child theme's functions.php.

Using a replacement function

In this example, we are using the original HTML:

```
function inbound_support_message_html() { ?>
<div id="theme-support">
<h4><?php esc_html_e('Customer support is just a click away', 'inbound'); ?></h4>
<p><?php esc_html_e('If at any time you need any assistance, please contact customer support via email or live chat. Please note that we do not provide any customer support through the themeforest comments section though.', 'inbound'); ?></p>
<a href="<?php echo esc_url( SR_SUPPORT_URL ); ?>" target="_blank"><?php esc_html_e( 'Get Support from ShapingRain.com', 'inbound'); ?></a>
</div>
<div id="theme-registration">
<h4><?php esc_html_e('Register for premium support and updates', 'inbound'); ?></h4>
```

```
<p><?php esc_html_e('We encourage you to register your license with shapingrain.com to enjoy:', 'inbound'); ?></p>
<ul>
    <li><?php esc_html_e('Access to premium support, 7 days a week', 'inbound'); ?></li>
    <li><?php esc_html_e('Free updates for the product\'s lifetime', 'inbound'); ?></li>
    <li><?php esc_html_e('Access to support resources and add-ons', 'inbound'); ?></li>
</ul>
<a href="<?php echo esc_url( admin_url('themes.php?page=inbound-register&from=setup') ); ?>" target="_blank"><?php esc_html_e('Register
your license', 'inbound') ;?></a>
</div>
<?php }
```

Using a filter

```
add_filter('inbound_support_message_html', 'my_function_change_support_html',10,3);
function my_function_change_support_html() { return 'new HTML goes here'; }
```

Hide Theme Options menu in admin toolbar

You can remove the theme's Theme Options menu from the admin toolbar by using a plug-in or custom code in a child theme's functions.php.

Using a constant

```
define('INBOUND_HIDE_ADMIN_TOOLBAR_ITEMS', true);
```

Using a filter

```
add_filter('inbound_hide_admin_toolbar_items',
'my_function_remove_admin_menu',10,3);
function my_function_remove_admin_menu() { return true; }
```

If you require assistance with any of our products or would like to provide feedback or bug reports, please contact us using the form here: <https://shapingrain.zendesk.com/hc/en-us/requests/new>

Alternatively, you may wish to send an email to support@shapingrain.com

ShapingRain.com
January 2017