Inbound – Template Packages

Inbound comes with a variety of starting templates. If for whatever reason the automatic installation does not work for you, you can also opt to install template packages manually.

> ***There is no need to install template packages manually, unless the automatic installation is not working.***
>
> ***Please refer to the tutorial contained in folder "Demo_Content" or chapter "Starting Template" of the User Guide for instructions on how to install template packages using the theme's automatic installer.***
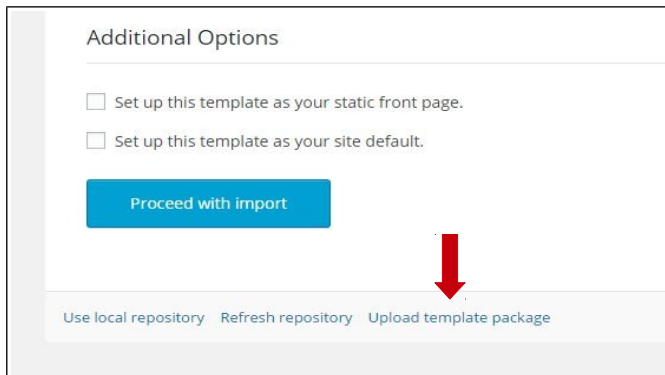
Instructions

1. Open the template installer.

The template installer is part of the theme's initial setup procedure and launches automatically after activating the theme. However, you can always return to the installer by clicking on the "Theme Options" shortcut in your admin bar, or by choosing "Theme Options" from the "Appearance" menu in your WordPress admin panel and then clicking on the "Templates" link at the top of the theme options screen.

2. Switch to manual upload.

Click on the "Upload template package" link at the bottom of the screen.
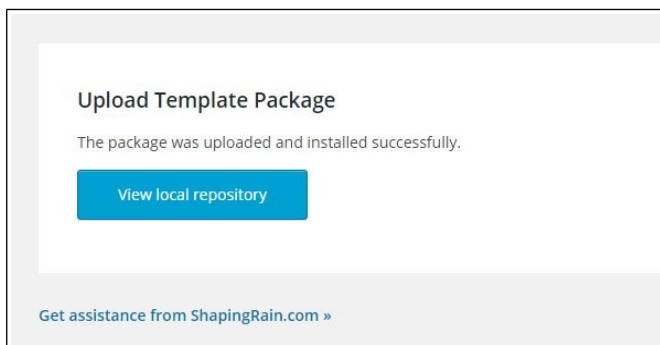

3. Upload a template package zip file.

Inbound ships with template packages, which are contained in the "Template_Packages" folder. Click on "Choose File" and select one of these zip files for installation, then choose "Upload package".

If following the upload the template is not displayed in the list of available template packages, you may have to extract the package manually. Instructions are provided at the end of this tutorial.

4. Install template from local repository.

In the previous step you uploaded the template to the theme's local repository, from where it can now be installed over and over again.

To now install this template, click on the "View local repository" button to take you to your previously uploaded templates.

This view will also show all templates that have previously been uploaded.

Select the desired template and click on the "Proceed with import" button to start the installation.

Troubleshooting

1. Following the upload, no packages are displayed for installation. The local repository is empty.

It is likely that a restrictive hosting environment is preventing the theme from extracting the template package automatically. In that case you can still extract the package manually.

Inbound ships with template packages, which are contained in the "Template_Packages" folder. The theme would normally download these packages from a central repository and extract the content of each individual package to /wp-content/uploads/inbound_exports/ during the installation process.

You can do this manually by extracting the folder contained in a template package to /wp-content/uploads/inbound_exports/ yourself. Pick one from the "Packages To Upload" folder and extract the directory contained in that file and upload it to /wp-content/uploads/inbound_exports/.

It is important that you keep the directory name intact, so that you end up with a package in e.g. /wp-content/uploads/inbound_exports/landing-page-2228/

2. Following the installation, the template looks different from the original on the demo site. The spacing is off and buttons look odd.

Please try and reset your theme options to the factory settings by navigating to *Theme Options > Export* and clicking on the *Factory Defaults* button in the Import section.

The defaults will be loaded into the *Import Code* field and you can start the import by clicking on the *Import* button. This will restore the theme options to factory settings.

You may have to re-import the template in order to install button styles and demo forms following this step.

Please contact customer support if you need any assistance.

> **If you require assistance with any of our products or would like to provide feedback or bug reports, please contact us using the form here: https://shapingrain.zendesk.com/hc/en-us/requests/new**

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